

LISA RAE KITCHEN

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CAREER SUMMARY

Web Developer, Senior Visual Multimedia Designer, Security Research Assistant with over 35 years of extensive professional experience as an award-winning design, development, and multimedia specialist. Areas of expertise include 2D and 3D technical illustrations and animations for computer-based training, e-learning, instructor-led, presentation programs, and design and development of new product interfaces for multimedia. Extensive experience with the latest software programs for interactive media, web design, programming, and mobile application development. Experience with digital photography, media replication and design for print. DHS Trusted Tester certified. Expert document specialist. Expertise in Section 508 compliant requirements, computer-based test development, quality assurance, and beta testing. Professional experience programming responsive and reactive courseware using HTML5, CSS, JavaScript, Articulate Storyline 2, Articulate 360, Rise, and knowledge of PHP language. Assist with managing FedRAMP accreditation, security controls, development of policies and procedures, and security training companywide. Highly motivated and creative professional with excellent communication skills and attention to detail. Confident leading and working in a team environment while handling multiple projects and performing various roles.

SECURITY CLEARANCES

U.S. Census Bureau Security Clearance, 2018.

Position of Public Trust through U.S Office of Personnel Management, 2016 – present.

Active Full B.I. through U.S. Customs and Border Patrol - HLS, 2009.

PROFESSIONAL EXPERIENCE

PowerTrain, Inc.

10/2003 – present

8201 Corporate Drive, Suite 580 | Landover, Maryland 20785

Human Capital and Training Division

Web Developer, Senior Visual Multimedia Designer/Security Research Assistant

Program, design and develop visual materials including 2D and 3D computer-generated technical illustrations and animations, digital video and photography, icons, logos, and four-color print for highly interactive training programs and products in a variety of formats for government and commercial clients. Audio, closed captioning, voice over, and sound production. Lead Section 508 compliant specialist and DHS Trusted Tester certified. Development of Section 508 compliant PDFs, branded job aids, handouts, instructor-led training documents, companywide marketing materials, and template creation in MS Word and PowerPoint. Program and develop responsive and reactive courseware primarily using HTML5, CSS, and JavaScript. Course development meets strict Section 508 compliance requirements. Assist the IT Security Team with managing FedRAMP accreditation, security controls, development of policies and procedures, and security training. Interface daily with management, clients, writers, subject matter experts, programmers, and instructional designers. Work is being created on a PC platform.

Visual Design Department

Senior Visual Multimedia Designer - (Full Time Contractor)

10/2003 - 08/2008

Verizon**10/2003 – 08/2008****1 E Pratt Street | Baltimore, Maryland 21202**

Workforce Development Department

Multimedia Product Developer/Programmer - (Contractor)

Programmed, designed, and developed custom products and designed and developed graphic elements, vector illustrations, 2D and 3D objects, animations, text, and implementation of audio for interactive web-based training courseware. Work was created on a PC platform.

Fossil Consulting Services, Inc.**04/2001 – 10/2003****5457 Twin Knolls Road, Suite 304 | Columbia, Maryland 20785**

Graphic Design Department

Graphic Illustrator - Cad Designer

Designed 2D and 3D computer-generated technical illustrations for Leader-led training courseware in support of engineering, operation, and maintenance programs for utility fossil fueled power plants, independent power producers, process plants, steam producing plants, and government clients. Designed detailed AutoCAD Piping illustrations utilizing AutoCAD 2000 Map for several buildings on the University of Maryland College Park campus. Work was created on a PC platform.

Verizon (formerly Bell Atlantic)**09/1998 – 04/2001****1 E Pratt Street | Baltimore, Maryland 21202**

Training, Education & Development Department

Visual Designer

Designed 2D and 3D computer-generated graphics for interactive training courseware on CD-ROM as well as developed graphic elements for computer-based training on the Intranet for a Multimedia Training, Education and Development Group. Designed graphics and prepared text illustrations for print and photo manipulation for Leader-led documentation. Work was created on a PC platform.

Williams Learning Network (formerly NUS Training Corporation)**08/1981 – 06/1998****910 Clopper Road | Gaithersburg, Maryland, 20878**Senior Computer Graphic Artist/Art Director

Designed 2D and 3D computer-generated graphics and animated artwork for CD-ROM and video-based interactive training programs for a Multimedia Production Group. Prepared online text illustrations and designed graphics for print and photo manipulation. Work was performed utilizing several Power Macintosh systems.

Technical Illustrator08/1981 - 01/1989

Produced graphics and animated artwork for video-based industrial training programs and various training publications.

U.S. Department of Interior-Bureau of Mines**04/1981 – 08/1981****Riverdale, Maryland 20737**Draftsperson

Designed and produced chemical flow charts and graphs.

EDUCATION

Johns Hopkins University-Computer Career Institute

6740 Alexander Bell Drive, Suite 350 - Columbia, Maryland 21046

Degree: Client/Server Developer

Howard Community College

10901 Little Patuxent Parkway - Columbia, Maryland 21044

A.A. Degree: General Studies – Programming & Information Technology emphasis

Maryland Drafting Institute

2045 University Boulevard - Langley Park, Maryland 20783

Degree: Mechanical Drafting Technology

Lincoln Technical Institute

9325 Snowden River Parkway - Columbia, Maryland 21046

Specialized E-Commerce Programming courses

Microsoft Certification

Howard Community College - 10901 Little Patuxent Parkway - Columbia, Maryland 21044

Advertising Art Design

Montgomery Community College - 51 Mannakee Street - Rockville, Maryland 20850

Interactivity on the Web

Bloomsburg University, Institute for Interactive Technologies (off campus)

Introduction to AutoCAD

Howard Community College - 10901 Little Patuxent Parkway - Columbia, Maryland 21044

Two & Three-Dimensional Design

Montgomery Community College - 51 Mannakee Street - Rockville, Maryland 20850

Watercolor Fine Arts Course

Maryland Institute College of Art (off campus)

Specialized "Graphic" Training:

- *Adobe Photoshop Web Production*
- *Articulate Storyline 2*
- *Articulate Rise*
- *Basic Videography and Lighting*
- *Advanced Adobe Photoshop Training*
- *Articulate 360*
- *Corel Draw Basics/Advanced 1 & 2*
- *Macromedia Dreamweaver & Macromedia Flash*

Specialized "Programming" Training:

- *HTML5/CSS*
- *Introduction to JavaScript*
- *Introduction to PHP*
- *SQL Server*
- *Active Server Pages/Design and Implementation*
- *ADO Data Control/Application Development*
- *Advanced ADO Data Control/Application Development*
- *Introduction/Intermediate Visual Basic Programming Language*
- *Java Programming Language*
- *Classes, Objects and ActiveX Components*
- *Oracle Database and Design*
- *Section 508 Compliance*

SOFTWARE / HARDWARE

| Adobe Creative Suite | Microsoft Office 365 | Additional Programs | Hardware |
|-----------------------------|-----------------------------|----------------------------|-------------------|
| Acrobat | Access | Articulate Storyline 2 | Digital Camera(s) |
| After Effects | Excel | Articulate 360 | Printers(s) |
| Audition | Outlook | Articulate Rise | Wacom Tablet |
| Captivate | PowerPoint | CorelDRAW | |
| Dreamweaver | Word | CrazyTalk | |
| Illustrator | | Swivel (SWF to Video) | |
| InDesign | | Visual Studio Code | |
| Photoshop | | VLC Media Player | |

SPECIAL AWARDS / PROJECTS / MEMBERSHIPS

Designed and Developed the award-winning Interface that received the **“Horizon Interactive Awards 2015 in the category of Health/Human Services Websites”** for the *“U.S. Air Force: Firefighter Fitness and Wellness Training Program”* (web-based training program).

Designed and Developed the award-winning Interface that received the **“Horizon Interactive Awards 2015 in the category of Training/E-Learning Websites”** for the *“U.S. Air Force: Firefighter Fitness and Wellness Training Program”* (web-based training program).

Member of production team that received the **“International Television Association”** *Second Place Award* for the design and development of “Integrated Circuit Production: Digital Technology” (video-based training program).

Member of production team that received the **“Brandon Hall of Fame”** *Bronze Medal Award* for the design and development of “Maintenance Plans” (web-based training program).

Narrated a complete web-based training course developed for the U.S. Department of Justice
Course title: *“Domestic Violence, Sexual Assault, and Stalking”*

Member of a rapid response team to complete a product presentation for 1999 year-end accomplishments for Bell Atlantic’s Training, Education & Development Department. This special project was created for video with the final presentation completed in Microsoft PowerPoint. I was responsible for all of the video lighting, videotaping, locating and recruiting of talent, set scenes, field shoots and the locations, transferring of digital tape from camera to computer, review of footage, editing of footage, and the conversion of the tape to AVI files. Kodak digital camera was used for all still shots.

Active member of *Phi Theta Kappa* International Honor Society, Alpha Alpha Sigma Chapter, since 1999.

Member of the National Honor Society since 1998.

National Dean’s List of Who’s Who for 1999-2000.

PROFESSIONAL REFERENCES

Available upon request.